



TURKS AND CAICOS ISLANDS
AIRPORTS AUTHORITY

JUNE 2024
MONTHLY NEWSLETTER

ALTITUDE

SOARING TO NEW HEIGHTS

TCIAA MET TEAM TALKS HURRICANE SEASON PERDITICONS

HEAD OF TCIAA MET DEPARTMENT DR. HOLLY HAMILTON TALKS 2024 ATLANTIC HURRICANE SEASON OUTLOOK WITH REDINES TIPS

TCIAA SHINES AT REGIONAL CONFERENCE

FIREFIGHTER TYRONE BISHOP WINS BIG AT ANNUAL CARIBBEAN ASSOCIATION OF FIRE CHIEFS CONFERENCE



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NEWLY ADDED ROUTE!

Southwest Airlines has added Turks and Caicos to its routes from Orlando International Airport (MCO). The inaugural flight to Howard Hamilton International Airport was celebrated with a water cannon salute by TCIAA's Fire Department on June 4, 2024.

MET TEAM PREPARES FOR ACTIVE HURRICANE SEASON

TCIAA'S MET TEAM ROLLS OUT PREPARATIONS WITH USEFUL PREPAREDNESS TIPS



Dr. Holly Hamilton giving a summary infographic on hurricane season probability & numbers of named storms

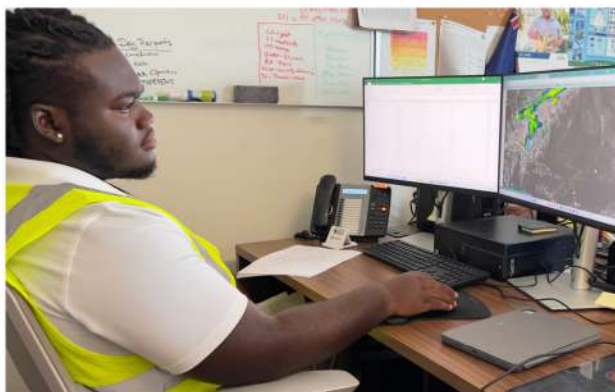
As we entered the 2024 Atlantic hurricane season with some cloudy conditions and even thunderstorms, the Turks and Caicos Islands Airports Authority (TCIAA) Meteorology Department is taking proactive measures to ensure the safety and security of all residents and visitors.

Dr. Holly Hamilton, TCIAA's Director of Meteorology, emphasizes the importance of preparedness as predictions indicate an exceptionally active hurricane season. "Our team is fully prepared to deliver essential local weather information, empowering the community to make informed preparations for any severe weather conditions," said Dr. Hamilton.

Ms. Hamilton highlighted that forecasts from various agencies predict this year could be one of the most intense on record. "Forecasters at NOAA's Climate Prediction Center predict an above-normal Atlantic hurricane season this year, with 17 to 25 total named storms, significantly higher than the average of 14 named storms per season. Of these, 8 to 13 are expected to become hurricanes, including 4 to 7 major hurricanes." To help the community prepare, Dr. Hamilton shared key hurricane preparedness tips:

1. Create a Comprehensive Hurricane Plan: Residents and businesses should secure their properties, prepare an emergency kit, and stay informed through reliable local sources.
2. Download the DDME Alert App: This app provides timely local updates to help residents stay informed.
3. Stock Non-Perishable Food and Water: Ensure a supply of at least three days to sustain your family during an emergency.
4. Visit the TCIAA Website: Download the Emergency Kit Checklist Rack Card for a detailed list of essential items.

Dr. Hamilton reiterated that preparation is key to minimizing the impact of hurricanes. "Following these steps will help safeguard your family and property. Stay informed, stay prepared, and stay safe."



MET Assistant, Kendly Smith, analyzing weather patterns over the Turks and Caicos Islands



Thermal satellite imagery monitoring activity over TCI & Atlantic basin

FIRST STRATEGIC SESSION SUCCESSFUL

TCIAA TEAM LEADERS DISCUSS GOALS FOR THE NEW FISCAL YEAR



On May 20, 2024, the Turks and Caicos Airports Authority (TCIAA) held its first Annual Strategic Session at the Ritz Carlton Ballroom, Providenciales. This event, organized by TCIAA's Finance Team, focused on driving innovation, enhancing operational efficiency, and fostering sustainable growth in the aviation sector.

The session, attended by department heads, aimed to set clear objectives for the 2024-2025 budget. Honourable Arlington Musgrove, Minister of Immigration & Border Services, and Permanent Secretary Althea Been emphasized aligning efforts with organizational and governmental goals. Key strategic goals for 2024-2025 include:

- Howard Hamilton International Airport Redevelopment PPP: Procurement process to identify a preferred bidder by Q2.
- Clifford Gardiner International Airport Upgrades: New terminal design and runway upgrades by Q3.
- Revenue Diversification, Corporate Governance, Technological Integration, and Environmental Sustainability: Growth in technology, customer service, and sustainability.

Presentations from department heads reviewed the past year, addressed challenges, and set strategic objectives, highlighting the importance of inter-departmental collaboration. The session concluded with insightful remarks from TCIAA Board Chairman Selvyn Hawkins. This Strategic Session marks a significant step forward, setting a solid foundation for the upcoming fiscal year.



Members of TCIAA's Accounts team who organized the Strategic Session under the leadership of CFO Lacial Palmer



C.E.O of TCIAA, Godfrey Smith speaking on team expectations for the 2024-2025 financial year



TCIAA Safety Manager William John delivering presentation on airport safety systems

TCIAA SHINES AT REGIONAL CONFERENCE

FIGHTER TYRONE BISHOP BRINGS HOME TOP ACCOLADES



The Turks and Caicos Islands were well represented at the annual Caribbean Association of Fire Chiefs Conference in Puerto Rico. TCIAA's firefighter Tyrone Bishop and Chief of Fire Services Kenrick Hackett garnered significant attention.

Bishop, who trained rigorously before jetting off, stood out for his exceptional performance during a firefighters' competition. He credited part of his success to being an avid cyclist and the support he received from other members of the TCIAA Fire Fleet, particularly Randy Rigby, who was instrumental in motivating Bishop and helping to create challenging mock circuits. "I was the quiet one of the bunch," he said. "Compared to my opponent, I wasn't the obvious choice or pick to be the winner."

The CAFC event tested competitors' agility, stamina, strength, and mental fortitude. Dressed in full TCIAA firefighter uniform, Bishop emerged victorious, seemingly breezing through the demanding circuit with ample time to spare. He fondly recalled the camaraderie among his regional colleagues and revealed that Jamaica is already anticipating his return to defend his title.

FIRE CHIEF HACKETT SWORN IN AS NEW PRESIDENT OF CAFC



TCIAA' Chief Of Fire Services seated for a group photo with regional fire chiefs

TCIAA's Chief of Fire Services, Kenrick Hackett, has been appointed as the new President of the Caribbean Association of Fire Chiefs (CAFC). The turnover ceremony took place during the annual CAFC Conference, marking a significant milestone for Hackett and the organization.

In a recent interview, Mr. Hackett shared his long-standing involvement with the CAFC, having served as vice president in recent years. He expressed his enthusiasm and readiness to lead the organization over the next four years, drawing on his extensive experience and dedication to fire safety and community service. Hackett's appointment as President not only highlights his leadership skills but also brings considerable benefits to the Turks and Caicos Islands Airports Authority (TCIAA).



Firefighter Tyrone Bishop & Chief of Fire Services Kenrick Hackett stop for a photo at the annual CAFC Conference

His new role positions TCIAA at the forefront of regional fire safety initiatives, fostering greater collaboration and access to cutting-edge fire safety practices and technologies. This enhanced network and knowledge base will directly contribute to improving the safety standards and operational efficiency at TCIAA, ensuring a safer environment for both residents and visitors.

The Caribbean Association of Fire Chiefs (CAFC) is a body of fire chiefs, fire science experts, and practitioners from the Caribbean. Established in 2001, CAFC aims to unify and upgrade emergency response potential and techniques, with a primary objective to prevent and minimize loss of life, personal injury, and property damage.

CELEBRATING PROLIFIC NAMES IN AVIATION

TCIAA HONORED AVIATION ICONS WITH GRAND RENAMINT CEREMONIES

The Turks and Caicos Islands Airports Authority (TCIAA) proudly announce the renaming of two of its airports and the reopening of an administration building, honoring the nation's aviation pioneers. Each airport is now fitted with new signage & official plaques. The Walter Cox Sr. Administration Building is also fashioned with a new plaque which was revealed at the reopening.

Howard Hamilton International Airport

Providenciales International Airport has been renamed Howard Hamilton International Airport, in tribute to Howard Hamilton, a visionary leader known for his significant contributions to the region's aviation industry. Premier Honorable Charles Washington Misick remarked, "Renaming this airport in honor of Howard Hamilton is a testament to his indomitable spirit and visionary leadership." The event featured a plaque and portrait unveiling ceremony attended by Hamilton's family.

Norman B. Saunders International Airport

The South Caicos International Airport has been renamed The Norman B. Saunders International Airport, honoring The Honorable Norman B. Saunders, a former Chief Minister and aviation pioneer. The ceremony, attended by his family, community members, and dignitaries, including Premier Misick and Deputy Governor Anya Williams, celebrated Saunders' legacy and contributions.

Walter Cox Sr. Administration Building

The Walter Cox Sr. Administration Building was reopened with a ribbon-cutting ceremony, honoring Walter Cox Senior, a key aviation and community development figure. His entrepreneurial spirit and public service significantly enhanced the islands' infrastructure. Minister of Immigration and Border Services noted, "Walter Cox Senior's legacy is one of resilience, innovation, and unwavering commitment to our community's betterment."

TCIAA CEO Godfrey Smith concluded, "These ceremonies celebrate the remarkable achievements of Howard Hamilton, Norman B. Saunders, and Walter Cox Senior, and underscore the importance of recognizing and honoring the pioneers who have shaped the Turks and Caicos Islands. As we look to the future, the TCIAA remains committed to preserving and promoting the rich history and heritage of our nation's aviation industry."



Hon. Arlington Musgrove cutting the ribbon with the family of the late Walter E. Cox Sr.



Hon Norman B. Saunders & Mrs. Saunders poses in front of new airport signage with TCIAA team



The singers of National Anthem & Song from Iris Stubbs Primary School with Hon. Saunders



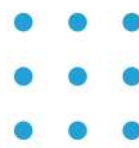
Walter Cox, son of eponym, stops to pose with Deputy Premier Hon. Jamell Robinson, Minister of Immigration & Border Services Hon. Arlington Musgrove & Minister of Health Hon. Shaun Malcom



Granddaughters of the late Howard Hamilton Sasha Hamilton-Miller(left) and Lauren Hamilton (right) delivering airport renaming acceptance speech in honor of their grandfather

JUNE 2024'S STAND-OUT STAFF

MEET SOME OF TCIAA'S DEDICATED TEAM MEMBERS



BARBARA CLARE



AIRPORT SUPERVISOR

From Security Officer in 2006 to the NBSIA Airport Supervisor, Ms. Clare ensures the safe and efficient operations, manages daily aerodrome operations, oversees facility maintenance, and enforces department policies. Her dedication and hard work add to the success of The TCIAA.

STRAUDIA GARDINER



SR. AIR TRAFFIC CONTROLLER

Ms. Gardiner's inspiring journey started in 2006. She is currently the Senior Air Traffic Controller and Acting Air Traffic Services Manager. Her dedication to her career path from high school towards becoming an Air Traffic Controller showcases her commitment and passion for the field.

LODELICE DEFRA LIEN



FIRE CREW MANAGER

Ms. Defralien started as an Aerodrome Firefighter in 2012 and has now become the first female Crew Manager. Ms. Defralien has made significant strides in a male-dominated industry, showcasing her skills and dedication in the Fire Services Department. It's amazing to see Ms. Defralien breaking barriers.

STAY MOTIVATED ON YOUR CAREER PATH

TCIAA'S HR MANAGER TALKS EMBRACING CHANGE TO ADAPT & THRIVE AT WORK



Embracing change in the workplace is essential for fostering a thriving work environment that is adaptable, innovative, and resilient. While it's understandable that some may feel uneasy about change—the office layout rearranges overnight—embracing change can lead to continuous improvement, drive innovation, and keep us competitive in an evolving industry. Amidst the occasional lighthearted changes, more significant transitions, such as restructuring or adopting new technology, also demand our attention and adaptation. To navigate change effectively, here are three simple but effective steps you or anyone seeking to excel in their careers can always consider.

Encourage Open Communication: Cultivate a culture where employees feel safe to share ideas, concerns, and feedback. Effective communication builds trust and aligns everyone toward a collective goal.

Foster Collaboration: Promote collaboration between departments and teams to facilitate smoother transitions during periods of change. This approach creates opportunities to share insights and leverage diverse perspectives, aiding problem-solving and adaptation.

Celebrate Successes: Acknowledge and celebrate achievements in changing work environments, whether big or small. Celebrating successes keeps everyone motivated and reinforces positive attitudes.

Focusing on these steps can help create a dynamic and supportive workplace that embraces and thrives on change. If you ever struggle to cope with change, remember these powerful mantras: "I am open to new opportunities," "Every obstacle can be overcome," and "I can do this."

THE LATEST DEVELOPMENTS

YOUR FIRST LOOK INTO PROJECTS, EVENTS, AND OTHER HAPPENINGS AHEAD



NBIS, SOUTH CAICOS—TCIAA is thrilled to share progress on the significant infrastructure upgrades at Norman B. Saunders International Airport. Work began in May 2024 and is expected to be completed by August 2024. This milestone enhances both passenger experience and security measures. The decision to embark on this critical project comes as a response to the devastating impact of Hurricane Irma in 2017, which destroyed the airport's perimeter fencing. Recognizing the importance of ensuring the safety and security of passengers, staff, and airport facilities, TCIAA has expedited efforts to restore and fortify this essential infrastructure.



HHIA, PROVIDENCIALES—Southwest Airlines has officially announced The Turks and Caicos Islands as one of the new routes to The Orlando International Airport (MCO). The inaugural flight from MCO to the newly renamed Howard Hamilton International Airport was welcomed with a water cannon salute by TCIAA's Fire Department on Tuesday June 04th, 2024. This exciting announcement ahead of the summer season comes after the airline's decision to replace its Fort Lauderdale service because they've relocated their hub from Fort Lauderdale to Orlando. This means no more direct flights from Fort Lauderdale to sunny Turks and Caicos.



HHIA, PROVIDENCIALES—The Turks and Caicos Islands Airports Authority (TCIAA) is excited to announce progress on the new Control Tower and Fire Hall at Howard Hamilton International Airport. Work began on May 18th, 2022, and is set to complete by November 30th, 2024. TCIAA Project Manager Wellenica Williams-Quat noted, "These upgrades are crucial for enhancing our operational capabilities and safety standards." Meanwhile Straudia Gardiner, Senior Air Traffic Controller, added, "The old tower has served us for over 30 years. The new combined services will provide a modern upgrade in terms of equipment and capabilities."

TCIAA is committed to improving service and safety at the airport. Once operational, the current tower will be demolished, marking a new era of aviation excellence at HHIA.

OUR EDITOR

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To our valued Readers,

Thank you for embarking on this exciting journey with us through the inaugural issue of Altitude. Your support and engagement fuel our passion as we strive to connect with the community, share our stories, and inspire. Stay tuned for more updates as we ascend to new heights!

**NOT FOLLOWING TCIAA
ONLINE?**

**BE SURE TO CONNECT WITH US
TODAY!**

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