



TURKS AND CAICOS ISLANDS AIRPORTS AUTHORITY

### INTERMEDIATE INFRASTRUCTURE BUSINESS CASE FOR THE REDEVELOPMENT OF THE HOWARD HAMILTON INTERNATIONAL AIRPORT

#### **ANNEX 1. DUE DILIGENCE REPORT**

ANNEX 1.5 BUSINESS PLAN

### **BUSINESS PLAN**

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### **CHAPTER**

Introduction Aeronautical revenues Non Aeronautical revenues Operating expenses Main results Business Plan Due Diligence

Structure for Regulated revenues, Commercial revenues and Operational expenses for Providenciales Airport

**Profit & Loss structure – Providenciales Airport (PLS)** 

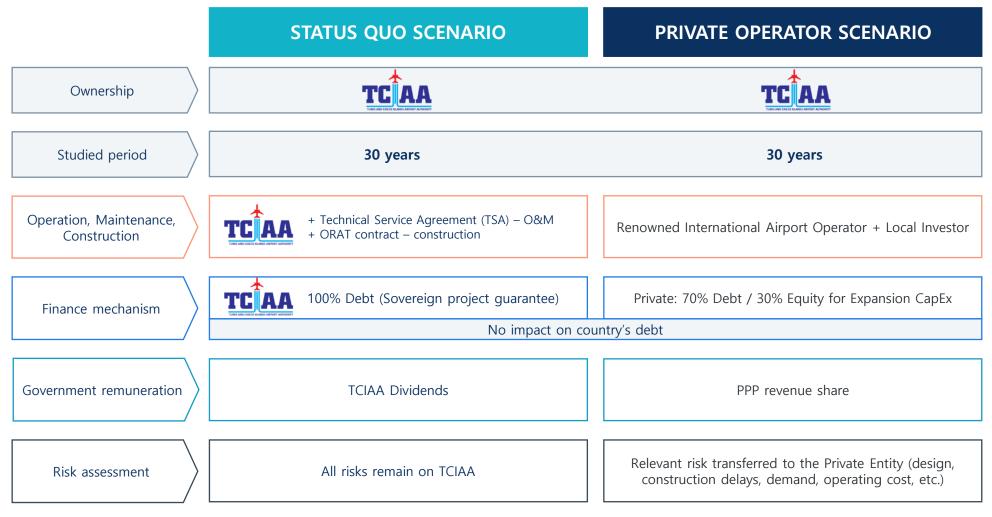


Note: EBITDA level analysis, excludes Depreciation & Amortization Costs.



Business Plan Due Diligence

Two different scenarios have been modelled: (1) Status Quo and (2) the entrance of a private specialized airport operator



Source: ALG analysis

# CHAPTER 2

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# It is proposed that the airport operator keeps the same passenger-related charges for int'l passengers. Domestic traffic could also be charged

### Proposed fees & charges structure for PLS

		USD	Driver	Comments
Passenger-related	Aerodrome	40	Per international departing passengers (commercial only)	This charge is to be levied by the airport operator to cover the costs related to the maintenance of passenger terminal facilities.
	Charge	NEW 5	Per domestic departing passengers (TCI national excluded)	It is proposed, according to best practice, that domestic passengers should also be charged (with a lower charge), excluding TCI nationals.
	Security charge	5	Per international departing passengers (commercial only)	This charge is to be levied by the airport operator to cover the provision of security costs in the airport. A case study can be done to match security-related costs with this charge. It should be studied if domestic passengers should also be charged.
	Airport Development Charge	20	Per international departing passengers (commercial only)	This charge was implemented in 2010 to finance works in PLS. It should be further analysed if this charge is required to be levied by the airport operator to finance the airport redevelopment project and for how long.
	Environmental Airline System Charge	5	Per international departing passengers (commercial only)	This charge is to be levied by the airport operator. For the time being, it is not clear the nature of this charge (regulated / non regulated). TCIAA should confirm if this charge is Aeronautical Income or Other Income in their P&L.

- Total passenger-related fees sum 70 USD per departing international passenger (commercial only), which is slightly above benchmarks excluding Government taxes (65 USD).

- The Financial model should help to determine the need of including all these charges or not in the P&L of the airport operator. Preliminary, it is recommended that the airport operator keeps these four charges, also the Airport Development Charge.
- It should be further studied (sensitivity with the Financial model) if domestic passengers should also be charged with an Aerodrome Charge and/or Security charge.
- Any Government taxes implemented (e.g. Tourism tax) would be on top of these 70 USD. Benchmarks of the Caribbean region suggests total
  passenger-related charges could go up to ~80 USD (average of the region including Government taxes).

The airport operator could add some aircraft-related charges as per industry trends (at least PBB usage fee after the opening of the new terminal building)

Proposed fees & charges structure for PLS

		USD	Driver	Comments
Aircraft-related	Landing charges	~350 USD x A320	All aircraft landing at PLS based on their MTOW	This charge is to be levied by the airport operator to cover the costs related to the airport maintenance. Current charges are competitive and it is recommended to keep the same structure. In case of capacity constraints, differentiation can be made between peak vs. off-peak times.
	Parking charges	~50 USD/day x A320	All aircraft landing at PLS based on their MTOW (free of charge the first 2 hours)	This charge is to be levied by the airport operator. Current charges are competitive and it is recommended to keep the same structure. In case of capacity constraints, differentiation can be made between peak vs. off-peak times.
	PBB use	80 USD	All aircraft using Passenger Boarding Bridges (PBB)	PBB use charge is a common industry practice aimed to cover for the related costs of both construction and maintenance of the PBB units. Charge would be levied by the airport operator.
	Noise & Emissions	Not included	All aircraft landing at PLS based on their MTOW	Noise & Emissions charges are becoming a common industry practice aimed to cover for the related costs. Charge would be levied by the airport operator.

- It is recommended that the current landing and parking charges remain the same as they are aligned with international practices and PLS is competitive compared to benchmarks see *Fees & Charges report*.
- The creation of a new charge to be levied for the airlines using PBB is recommended to be implemented once the PBB are built (with new terminal building in 2028) at the airport.
- It is also important to consider the possibility of future noise and emissions charges that might be imposed to the airport. If this happens, then the airport operator should be able to impose a new noise & emissions charge.
- Financial model sensitivity (together with benchmarking analysis) should help to identify the optimal charges to be implemented.

# Air Navigation fees & Tourism taxes are excluded from the Business Plan of the airport operator

### Proposed fees & charges structure for PLS

		USD	Driver	Comments	
Aircraft- related (ATC)	Air Navigation Facility Fee     5 USD     All aircraft landing at PLS		All aircraft landing at PLS	This charge is currently levied by the airport operator. However, the Business Plan model considers the separation of the airport operator than the Air Navigation Service provider, so this fee will no longer be in the Business Plan of the Airport.	
Gov. tax	Tourism tax	10 USD	All international inbound passengers	The Government of the Turks and Caicos Islands is considering the introduction of a tourism tax at PLS. Charge would not be a revenue for the airport operator.	

#### Air navigation

- ICAO recommends the separation of the Air Navigation Service Provider than the airport operator, thus all the Air navigation-related revenues and costs are excluded from the Business Plan of the Airport Operator from 2023 onwards.
- Currently, the FAA is the Air Navigation Service Provider up until final approach phase to PLS. TCIAA charges Air Navigation fees of 5 USD to all arriving aircraft (commercial and private) accounting for the services provided in the last phase of approach.
- TCI is sovereign over its own air space and could establish further air navigation charges (Approach and en-route charges).

#### **Tourism taxes**

- TCI Government is studying the possibility of introducing a tourism tax for international travelers.
- Any Government taxes implemented (e.g. Tourism tax) would be on top of the current passenger-related charges of 70 USD. Benchmarks of the Caribbean region suggests total passenger-related charges could go up to ~80 USD (average of the region including Government taxes), suggesting preliminarily that tourism tax should not be > 10 USD per international inbound passenger.

Passenger fees at PLS add up to 70 USD per international departing passenger; landing and parking fees are levied depending on aircraft's MTOW

PLS Aeronautical Revenues (2016-2021)

Tariff	Driver	Value
Passenger fee	Departing international passengers	<b>70 USD per dep. INT passenger</b> International Departure Tax: 29 USD Security Service Charge: 8 USD Airport Terminal User Fee: 3 USD Security Facility Maintenance Charge: 5 USD Airline System Environment Ease Charge: 5 USD Airport Development Charges: 20 USD
Landing fee	Landing ATMs (MTOW)	Variable depending on aircraft's MTOW: MTOW < 4,000 lbs: 10 USD 4,000 lbs < MTOW < 6,000 lbs: 15 USD 6,000 lbs < MTOW < 8,000 lbs: 25 USD 8,000 lbs < MTOW < 10,000 lbs: 30 USD 10,000 lbs > MTOW: Up to 200,000 lbs: 2 USD per 1,000 lbs Above 200,000 lbs: 1.75 USD per 1,000 lbs in excess of 200,000 lbs (minimum of 30 USD)
Aircraft parking fee	Landing ATMs (MTOW)	Variable depending on aircraft's MTOW: MTOW < 10,000 lbs: <b>5\$ per day</b> 30,000 lbs < MTOW < 60,000 lbs: <b>15\$</b> 120,000 lbs < MTOW < 180,000 lbs: <b>50\$</b> 240,000 lbs < MTOW < 300,000 lbs: <b>120\$</b> 420,000 lbs < MTOW < 480,000 lbs: <b>270\$</b> 540,000 lbs < MTOW < 6000,000 lbs: <b>370\$</b> 600,000 lbs > MTOW: <b>420\$</b>



Note: The graph shows results of calendar year values, estimated based on traffic seasonality



Source: Unaudited Financial Statements, ITA Matrix, ALG Analysis

### Over 80% of revenues came from Aeronautical activities in 2019 at PLS, which is significantly higher than other relevant airports benchmarked

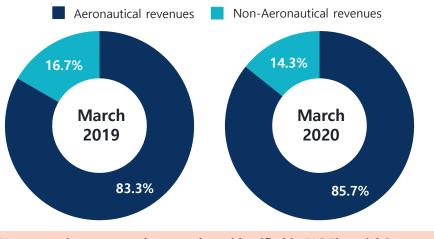
Revenue distribution at PLS (2018 - 2020, MUSD)

**NOTE (!):** The values in the table below are based on Fiscal Years (Abril to March). **From here onwards, all values will be represented in Calendar Years.** 

	March 2019 (2018-2019) Historical Financials Contribution (%)		March 2020 (2019-2020)		March 2021 (2020-2021)	
			Historical Financials	Contribution (%)	Historical Financials	Contribution (%)
Aeronautical Revenues*	36.5	83.3%	37.8	85.7%	8.0	83.3%
Non-Aeronautical Revenues**	7.3	16.7%	6.3	14.3%	1.6	16.7%
Total revenues	43.8		44.1		9.6	

\*Aeronautical Revenues: Passenger Facility Fees, Airport Development Charge, Aircraft Landing and Parking Fees & Security Recovery Charge

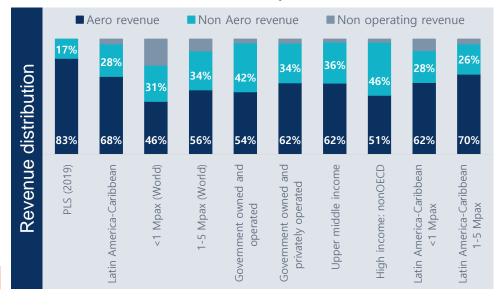
\*\*Non-Aeronautical Revenues: Dues, Rents and Other Charges & Other Operational Income



Non-operating revenues have not been identified in PLS Financial Statements

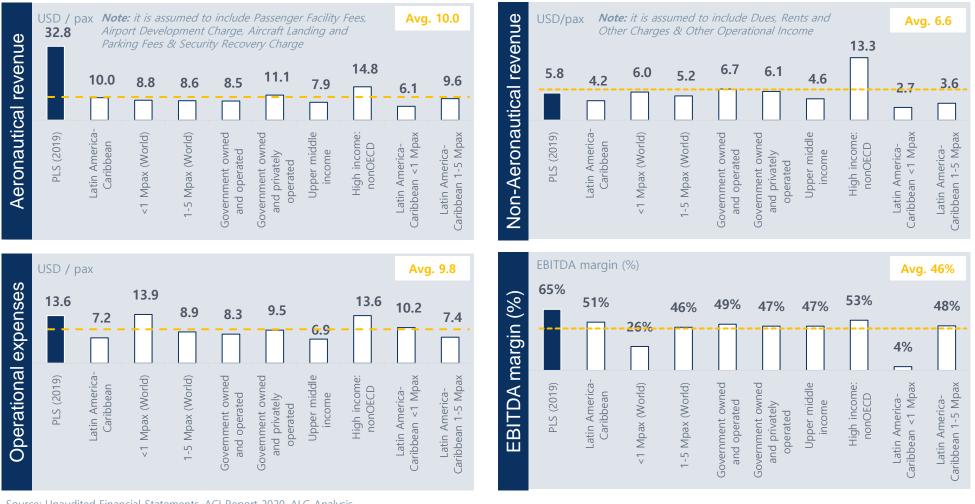
Source: Unaudited Financial Statements, ACI Report 2020, ALG Analysis

Distribution of revenue (% of total airport revenue)



Aeronautical revenues per passenger are threefold those of benchmarked airports; driving up EBITDA margins despite higher than average OpEx at PLS

### **Benchmark of main Financial metrics at PLS**



Source: Unaudited Financial Statements, ACI Report 2020, ALG Analysis

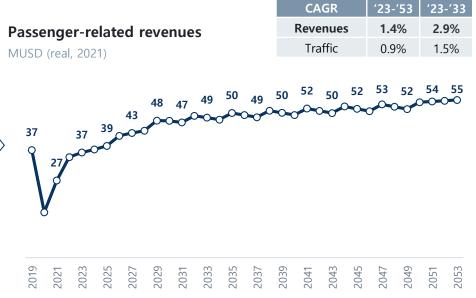
### Passenger-related revenues: could reach 55 MUSD in the long term, with unit revenue decreasing from ~30 to ~25 USD/pax given the traffic mix

### **Passenger-related revenues**

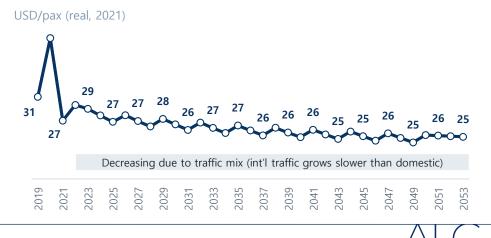


- Departure Tax, Security Tax & Airport Users Fee (29 USD, 8 USD and 3 USD sum up the Aerodrome Charge of 40 USD)
- Airport Development Charge (20 USD)
- Security Recovery Charge (5 USD)
- Extended Airline System Environment Easy Charge (5 USD)
- Charges are proposed to be **updated every three years, starting from 2023**, based on the **accrued US CPI**. This is the proposed update mechanism, which should be validated and included in the Economic Regulation.
- Revenue have been calculated based on the charges structure and the main driver, which is departing international passenger traffic.





#### Aero Unit revenues per pax

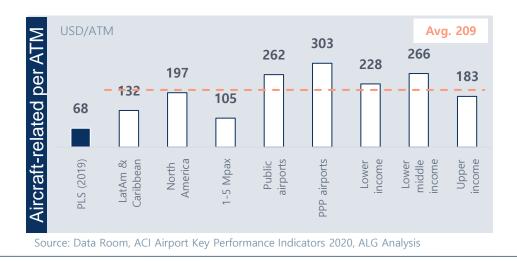


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# Aircraft-related revenues: average of <50 USD/ATM based on the current landing & parking charges

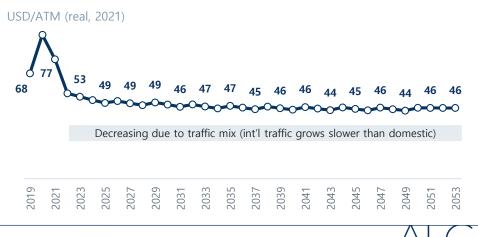
### **Aircraft-related revenues**

- Aircraft-related revenues include:
  - Landing & Parking Fees based on fees per MTOW
  - Air Navigational Fees have been excluded from the model, given that it is proposed to separate Airport operator / ANSP (excluding all revenues and all costs)
- Charges are proposed to be **updated every three years, starting from 2023**, based on the **accrued US CPI**. This is the proposed update mechanism, which should be validated and included in the Economic Regulation.
- Revenue have been calculated based on the charges structure and the main driver, which is landing weight (ATM \* MTOW).
- PLS has lower than average unit revenue per ATM given the significant presence of small aircraft (domestic and FBO).



	CAGR	'23-'53	'23-'33
Aircraft-related revenues	Revenues	1.1%	3.0%
MUSD (real, 2021)	Traffic	0.9%	1.5%
	2.3 <sup>2.4</sup> <sub>2.3</sub> <sup>2.4</sup>	2.4 2.3	2.5 2.5
2019 2021 2023 2025 2023 2031 2033 2033 2033	2039 2041 2043 2045	2047 2049	2051 2053

#### Aircraft-related Unit revenues per ATM



# New additional charges: it is proposed to include a charge for domestic passengers (non nationals) and a fee for the use of boarding bridges

### New additional charges

- New aeronautical charges have been proposed for PLS, as per the benchmark in the *Fees & Charges report*.
  - **Domestic Charge**: 5 USD per departing pax. It is considered that domestic passengers could be charged starting in 2025. TCI nationals would be excluded from this charge. Model considers that currently 50% of domestic travelers are nationals (50% international tourists) and that all the growth of domestic traffic will be imputable to international tourists.
  - Passenger Boarding Bridges: 80 USD per landing aircraft from 2028 (year of inauguration of the new terminal building). This charge is only applicable to the aircraft using PBB, estimated to be ~50% of international landings.
- Charges are proposed to be **updated every three years, starting from 2023**, based on the **accrued US CPI**. This is the proposed update mechanism, which should be validated and included in the Economic Regulation.
- Other than these, additional charges could be included in the air tickets, but are not currently included in the Business Plan.
  - Tourism Tax: The Government is studying the possibility to include a tax, which could be ~10 USD. However, this is not revenue for the airport operator, so it is not considered in the Business Plan.
  - Noise & emissions: it is becoming a trend in the industry. However, it is not foreseen in the current Business Plan of the airport due to low effect of noise & emissions.

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Source: Data Room, ACI Airport Key Performance Indicators 2020, ALG Analysis
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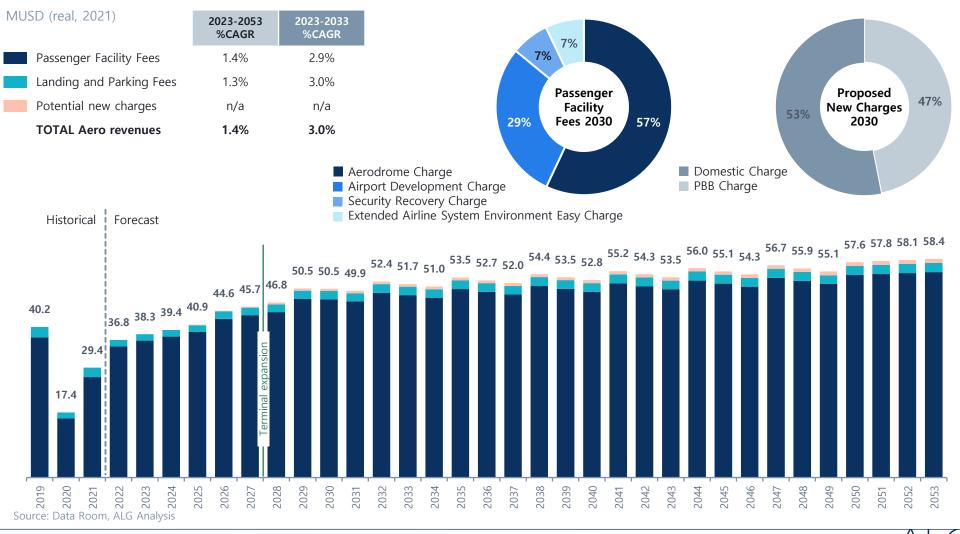
	CAGR	28-'53	28-38
New additional revenues	Revenues	2.7%	3.8%
MUSD (real, 2021)	Traffic	1.1%	1.5%
		0.9 1.0	1.0 1.1 
2019 0 2021 0 2023 0 2029 2 2031 2 2033 2 2035 2 2037 2 2021 2 2023 2 2033 2 20	2039 2041 2043 2045	2047 2049	2051 2053

#### New additional Unit revenues per pax



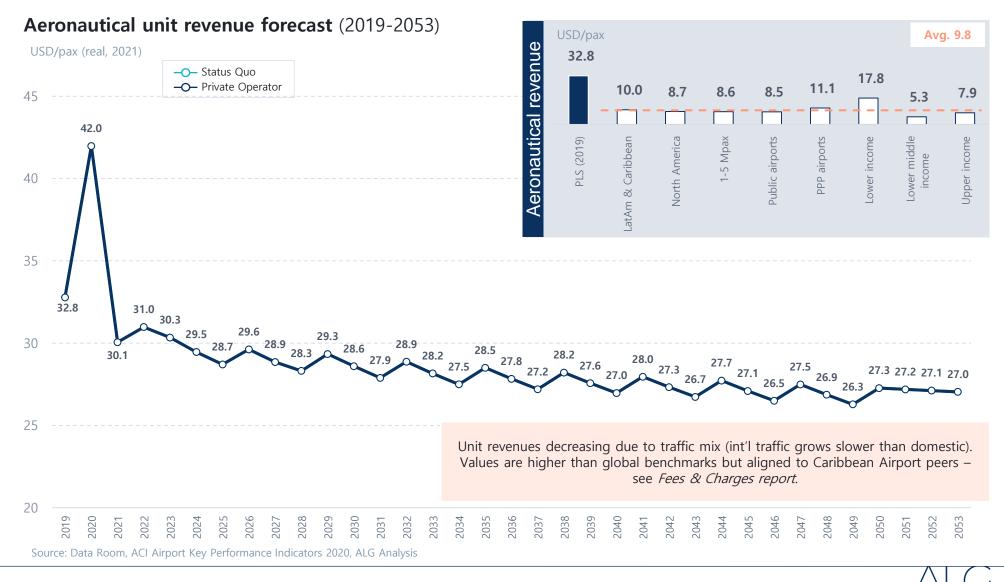
ALG projects aeronautical revenues to grow at a CAGR of 1.5% between '28 & '53, reaching >58 MUSD; where ~55 MUSD are passenger-related fees

### Aeronautical revenue forecast (2019-2053)



Business Plan DD - Aeronautical Revenues

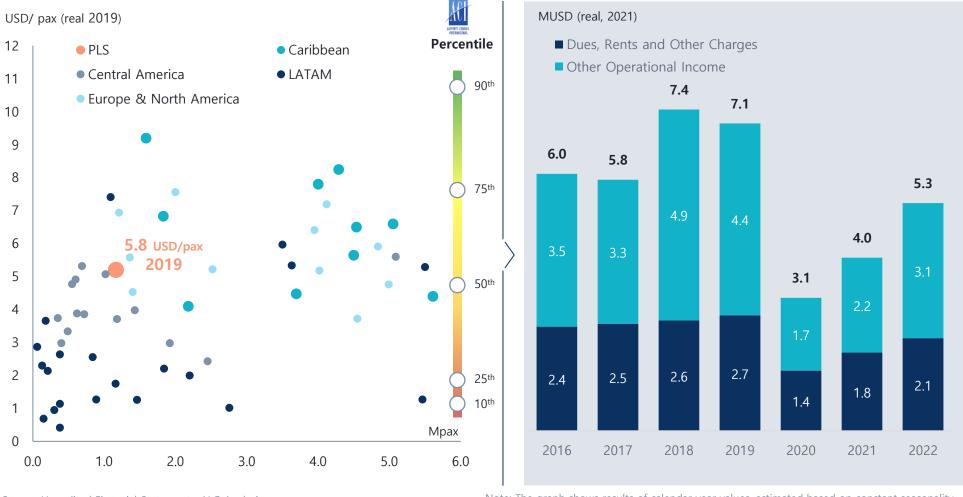
Aeronautical unit revenues per pax are forecasted to end at 27 USD/pax by '53; unit aeronautical revenues currently are threefold the benchmarks average



# CHAPTER 3

Introduction Aeronautical revenues Non Aeronautical revenues Operating expenses Main results Non aeronautical revenues represent <20% of total revenues, unit revenue was ~6 USD/pax in 2019, higher than 50<sup>th</sup> percentile of ACI benchmarks

### PLS Non-Aeronautical Revenues (2016-2021)



Source: Unaudited Financial Statements, ALG Analysis

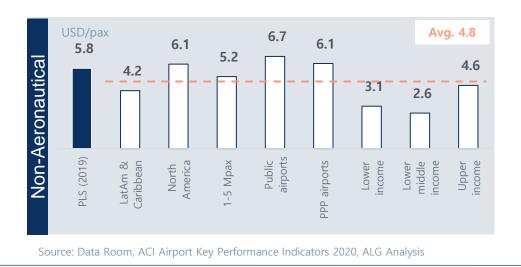
Note: The graph shows results of calendar year values, estimated based on constant seasonality

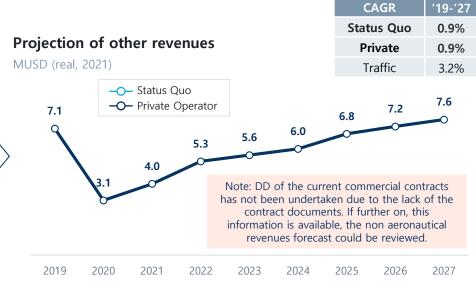
### Non-aeronautical revenues up until the opening of the new PTB (2027) have been projected based on elasticities applied to the current revenue streams

### Non Aeronautical – short term

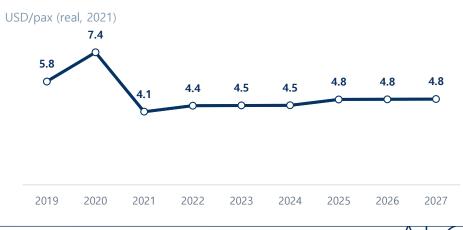
- Current non-aeronautical revenues in the Income Statement comprise (each with a series of sub-categories):
  - Dues, Rents & Other Charges (99% represented by Rents)
  - Other Operational Income (77% Common User Fee, 10% Advertising & 7& Car Park)
- These revenues revenues are projected applying elasticities to traffic and terminal area growth. The following elasticities are used both in the Status Quo & Private Operator cases:

Category	E traffic	E area
Rents	5.0%	50.0%
Common User Fee	0.0%	0.0%
Advertising	10.0%	40.0%
Car Parking	40.0%	40.0%









# It should be expected that commercial revenues increase with the opening of the new terminal

### New terminal – Commercial development

Increase of areas	<ul> <li>Total commercial area of 37,400 sqft (17,00 sqft per Mpax)</li> <li>Distribution of Duty Free, F&amp;B and Retail areas according to international best practices</li> </ul>	Increase of unit sales due to more
	<ul> <li>Commercial areas located strategically in the passenger flow</li> <li>Adequate landside vs. airside distribution</li> </ul>	area available and higher penetration
<b>i</b> ;	Premium spaces for business travellers (new VIP lounges)	
Contract	<ul> <li>New contracts will be tendered when the new terminal is inaugurated</li> </ul>	
negotiation	<ul> <li>This offers an <b>opportunity</b> to <b>improve</b> the terms of the contracts, defining a revenue sharing that is closer to industry trends, and thus more favourable for the airport operator</li> </ul>	Variable fee (revenue sharing) according to international best practices and sector trends
	<ul> <li>The current contracts need to be studied to understand the options of rescinding / extending them</li> </ul>	
Offering and product mix	<ul> <li>New contracts should aim to attract commercial businesses with experience in both the region and the airport sector</li> </ul>	
upgrade	• The new airport operator will be able to <b>develop</b> sales <b>strategies</b> and <b>support dealers</b> in boosting sales supporting an increase in sales to generate revenues in excess of the established fixed rents	Increase of unit sales per passenger
	This improvement is set to <b>increase sales</b>	

Source: ALG Analysis

### The estimation of commercial revenues in the new terminal is done based on benchmarks and sector trends

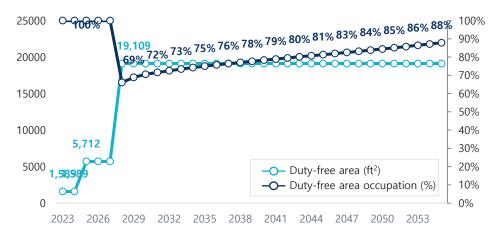
New terminal – Commercial development

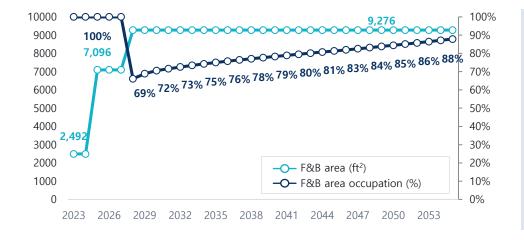
	Revenue Mechanism	Projection methodology	Variable fee
Duty Free	• Variable fee (option to establish a MAG <sup>[1]</sup> )	<ul><li>Occupation of areas as traffic grows</li><li>Sales per sqft</li><li>Variable fee</li></ul>	18-25%
F&B	• Variable fee (option to establish a MAG <sup>[1]</sup> )	<ul><li>Occupation of areas as traffic grows</li><li>Sales per sqft</li><li>Variable fee</li></ul>	8-15%
Retail	• Variable fee (option to establish a MAG <sup>[1]</sup> )	<ul><li>Occupation of areas as traffic grows</li><li>Sales per sqft</li><li>Variable fee</li></ul>	10-15%
Car rental	• Variable fee (option to establish a MAG <sup>[1]</sup> )	Revenue per passenger	5-10%
Car parking	Direct operation	Revenue per passenger	N/A
Advertising	• Revenue per passenger (pay-per-viewer)	Revenue per passenger	N/A
VIP Lounge	• Variable fee (option to establish a MAG <sup>[1]</sup> )	<ul><li>Penetration rate (% passengers in VIP)</li><li>Sales per pax</li><li>Variable fee</li></ul>	10-15%
Others	• Variable fee (option to establish a MAG <sup>[1]</sup> )	Revenue per passenger	N/A
Source: ALG Analysis		[1] MAG: Minimum Annual Guaranteed rent   PR: Percentage Rent of	Annual Gross Revenues

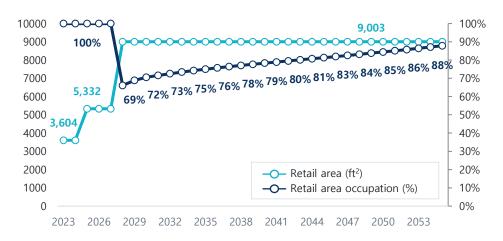
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### Total commercial area of 37,400 sqft (17,000 sqft per Mpax in 2053), including duty-free, retail and F&B spaces; occupation grows as traffic increases

### New terminal – Commercial development







- The total commercial area in the new PTB is planned based on sector trends and industry best practices;
- The total ratio area (based on duty-free, retail and F&B) is of 17,000  $ft^2\ per\ million\ of\ passengers$
- The commercial facilities are distributed between airside and landside areas according to best practices: 80% airside, 20% landside
- Occupation based on traffic growth; it is assumed that commercial areas will be progressively occupied as the new terminal approaches its capacity (2.5 Mpax)

### Duty free: sales are set to be 1,400 USD/ft<sup>2</sup> and the concession fees differ for the two cases; revenue for the Private case could reach ~4 USD/int pax

### Duty free revenue forecast

- The new terminal is planned for 2028. The occupation of Duty-Free area is expected to be progressive as traffic grows (from 66% in '28 to 86% in '53)
- Sales per sqft based on benchmarks (ACI's Economic Report, Moodie's The Commercial revenues study) → Benchmarks suggest ~1,400 USD/sqft
  - Status Quo case: expected to be constant, in the low range of benchmarks
  - Private Operator case: increases every 5 years by 3% based on commercial development strategies (introduced from 2030)
- Variable fee based on industry standards  $\rightarrow$  Benchmarks suggest 15-25%
  - Status Quo case: 20%, based on the average of the benchmarks' range
  - Private Operator case: 25%, on the higher end of the benchmarks
- Unit revenues are forecasted to be within the benchmarks average in the Status Quo scenario; and moderately above benchmark for the Private scenario





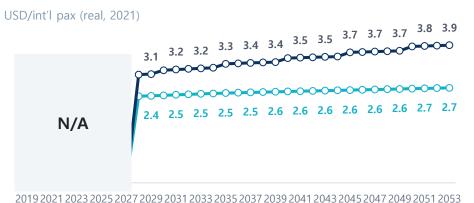
'28-'38

'28-'53

CAGR

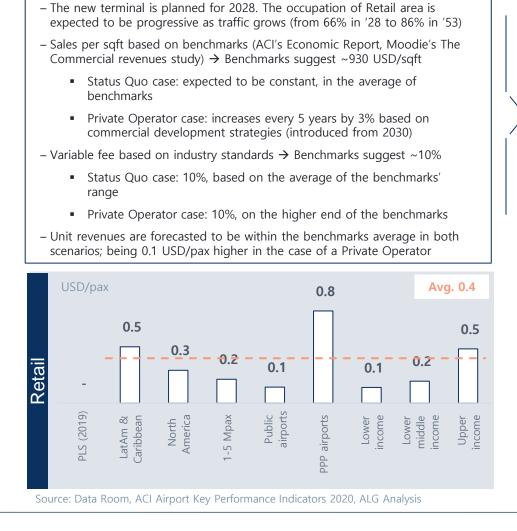
2019 2021 2023 2025 2027 2029 2031 2033 2035 2037 2039 2041 2043 2045 2047 2049 2051 2053

#### Unit Duty free revenues per international pax



## Retail: sales are set to be 930 USD/ft<sup>2</sup> and the concession fees differ for the two cases; revenue for the Private case could reach 0.4 USD/pax in long term

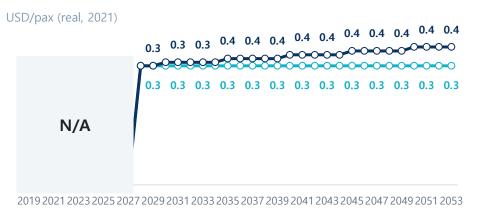
### **Retail revenue forecast**





2019 2021 2023 2025 2027 2029 2031 2033 2035 2037 2039 2041 2043 2045 2047 2049 2051 2053

#### Unit Retail revenues per pax

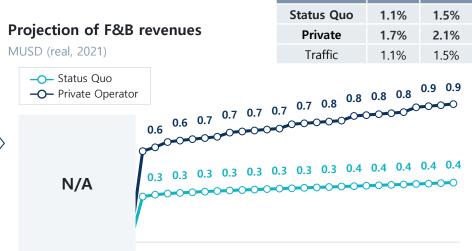


Food & Beverage: sales are set to be 465 USD/ft<sup>2</sup> and the concession fees differ for the two cases; revenue for the Private could reach 0.4 USD/pax

### F&B revenue forecast

- The new terminal is planned for 2028. The occupation of the Food & Beverage areas is expected to be progressive as traffic grows (from 66% in '28 to 86% in '53)
- Sales per sqft based on benchmarks (ACI's Economic Report, Moodie's The Commercial revenues study) → Benchmarks suggest ~465 USD/sqft
  - Status Quo case: expected to be constant, in the low range of benchmarks
  - Private Operator case: increases every 5 years by 3% based on commercial development strategies (introduced from 2030)
- Variable fee based on industry standards  $\rightarrow$  Benchmarks suggest 10-20%
  - Status Quo case: 10%, based on the average of the benchmarks' range
  - Private Operator case: 20%, on the higher end of the benchmarks
- Unit revenues are forecasted to be in the lower range of benchmarks in the Status Quo scenario; and in the higher range for the Private scenario





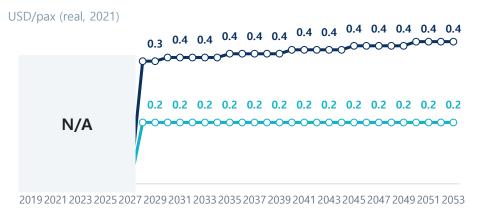
'28-'38

'28-'53

CAGR

2019 2021 2023 2025 2027 2029 2031 2033 2035 2037 2039 2041 2043 2045 2047 2049 2051 2053

#### Unit F&B revenues per pax



### Car parking: sales are set to be 2,000 USD per car space; revenue for the Private scenario could reach 0.6 MUSD

### Car parking revenue forecast

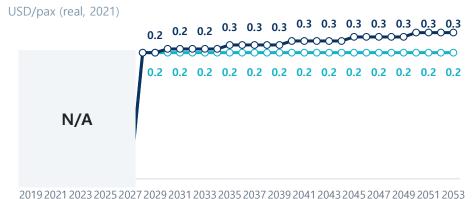
- Car parking revenues are based on average sales per car parking space. These increase with the new terminal building which is planned for 2028.
- Sales per car parking space are based on benchmarks (ACI's Economic Report, Moodie's The Commercial revenues study) → Benchmarks suggest ~2,000 USD / car parking space
  - Status Quo case: expected to be constant, in the low range of benchmarks
  - Private Operator case: increases every 5 years by 3% based on commercial development strategies (introduced from 2030)
- An occupation rate of 50% is applied for both the Status Quo (public) and the Private (third-party operated) models
- Even though current unit revenues (in USD/pax) are in the lower range of benchmarks; it is not expected to improve significantly given the higher share of car rental in PLS





2019 2021 2023 2025 2027 2029 2031 2033 2035 2037 2039 2041 2043 2045 2047 2049 2051 2053

#### Unit car parking revenues per pax



# Car rental: revenues are set to be 0.8 USD / passenger when the new terminal opens; revenue for the Private scenario could reach 2.0 MUSD

### Car rental revenue forecast

- Car rental revenues are based on average revenues per passenger. These increase with the new terminal building which is planned for 2028.
- Contracts with car rental companies should achieve ~10% variable fee
- Revenues per passenger are based on benchmarks (ACI's Economic Report, Moodie's The Commercial revenues study) → Benchmarks suggest ~0.8 USD per passenger
  - Status Quo case: expected to be constant, in the low range of benchmarks
  - Private Operator case: increases every 5 years by 3% based on commercial development strategies (introduced from 2030)
- Unit revenues (in USD/pax) are forecasted to be in the higher range of benchmarks; this is due to the higher share of car rental in PLS against car parking usage





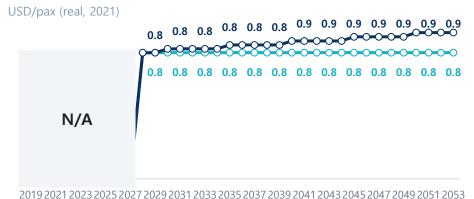
'28-'38

**'28-'53** 

CAGR

2019 2021 2023 2025 2027 2029 2031 2033 2035 2037 2039 2041 2043 2045 2047 2049 2051 2053

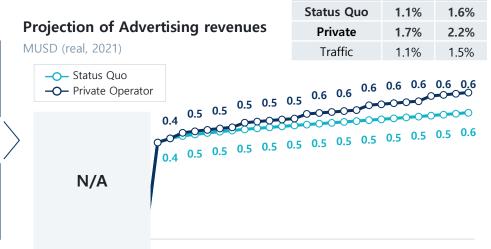
#### Unit car rental revenues per pax



## Advertising: revenues are set to be 0.26 USD / passenger when the new terminal opens; revenue for the Private scenario could reach 0.6 MUSD

### Advertising revenue forecast

- Advertising revenues are based on average revenues per passenger.
- Revenues per passenger are based on the historical figures observed in PLS and benchmarks (ACI's Economic Report, Moodie's The Commercial revenues study) → Benchmarks suggest ~0.26 USD per passenger
  - Status Quo case: expected to be constant, in the low range of benchmarks
  - Private Operator case: increases every 5 years by 3% based on commercial development strategies (introduced from 2030)
- Unit revenues (in USD/pax) are forecasted to be within the average of the benchmarked airports; revenues are slightly higher for the Private Operator scenario when compared to an Status Quo operation

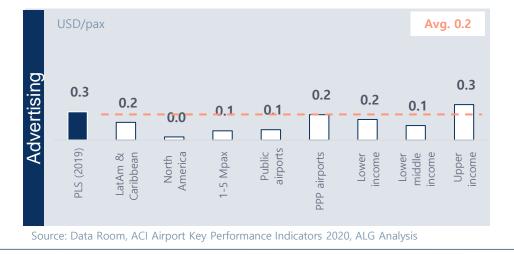


'28-'38

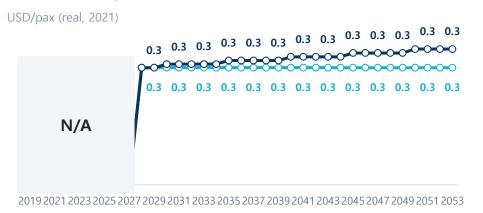
**'28-'53** 

CAGR

2019 2021 2023 2025 2027 2029 2031 2033 2035 2037 2039 2041 2043 2045 2047 2049 2051 2053



#### Unit Advertising revenues per pax



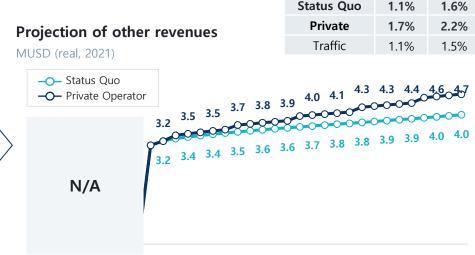
### Other: these include VIP Lounges and other categories; are assumed to start at a 1.8 USD/pax in 2028 and could reach 4.7 MUSD in the Private Scenario '28-'53 '28-'38

### Other revenue forecast



- VIP lounges revenues, estimated based on benchmarks (margin of 10) USD/pax discounting costs, with a penetration rate of 1%)
- Revenues of other categories (services, banks, offices, etc.) estimated based on benchmarks: 1.8 USD/pax
- These revenues are updated differently depending on the Scenario:
  - Status Quo case: expected to be constant, in the low range of benchmarks
  - Private Operator case: increases every 5 years by 3% based on commercial development strategies (introduced from 2030)
- Unit revenues (in USD/pax) are forecasted to be within the average of the benchmarked airports; revenues are slightly higher for the Private Operator scenario when compared to an Status Quo operation





CAGR

2019 2021 2023 2025 2027 2029 2031 2033 2035 2037 2039 2041 2043 2045 2047 2049 2051 2053

#### Other Unit revenues per pax

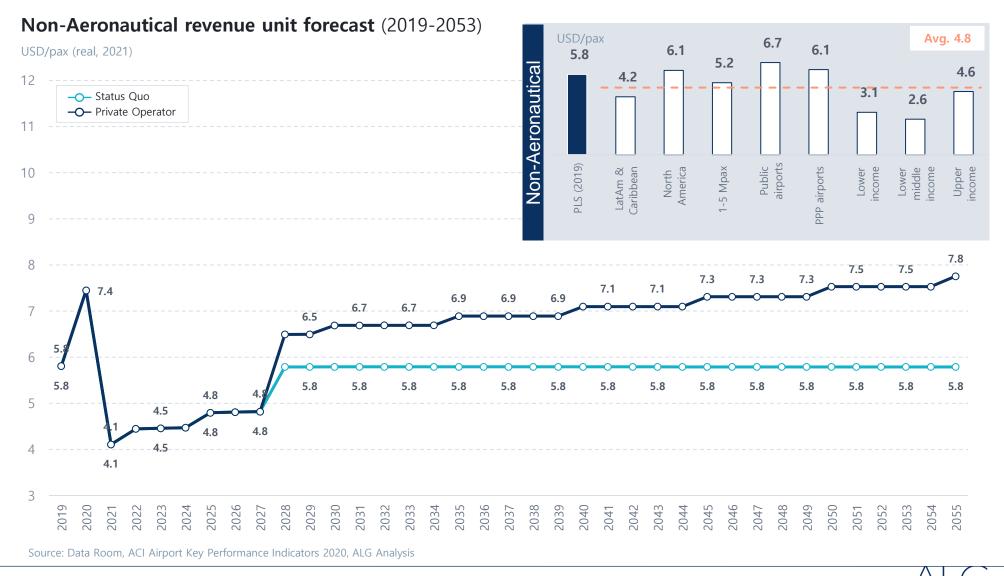


ALG projects non-aeronautical revenues to grow at a CAGR of 1.7% until 2053, reaching 16.3 MUSD; in an Status Quo case revenues could reach 12.5 MUSD

### Non-Aeronautical revenue forecast (2019-2053)

MUSD (real, 2021) 2022-2027 2027-2032 2028-2053 2022-2027 2027-2032 2028-2053 %CAGR %CAGR %CAGR %CAGR %CAGR %CAGR Dues, Rents & Other 9.1% Car parking 1.7% Other Operational Income 6.6% 1.7% Car rental -1.7% 1.7% Duty-free Advertising 1.7% VIP Lounge 1.7% Retail Food & Beverage (F&B) 1.7% Other 1.7% **TOTAL Private scenario** 7.6% 9.7% 1.7% 10.7 <sup>11.2</sup> <sup>11.8</sup> 12.0 12.1 12.3 12.4 <sup>12.9</sup> 13.0 13.2 13.3 13.4 <sup>13.9</sup> 14.0 14.1 14.2 14.3 <sup>14.9</sup> 15.0 15.1 15.2 15.3 15.9 16.0 16.1 16.3 Historical Forecast 6.8 7.2 7.6 7.1 5.3 5.6 6.0 6102 C 2000 C 20 2026 2036 2037 2038 2039 2040 2046 2048 2025 2028 2029 2030 2033 2034 2035 2042 2043 2044 2045 2047 2049 2050 2051 2052 2027 2032 2041 2031 2053

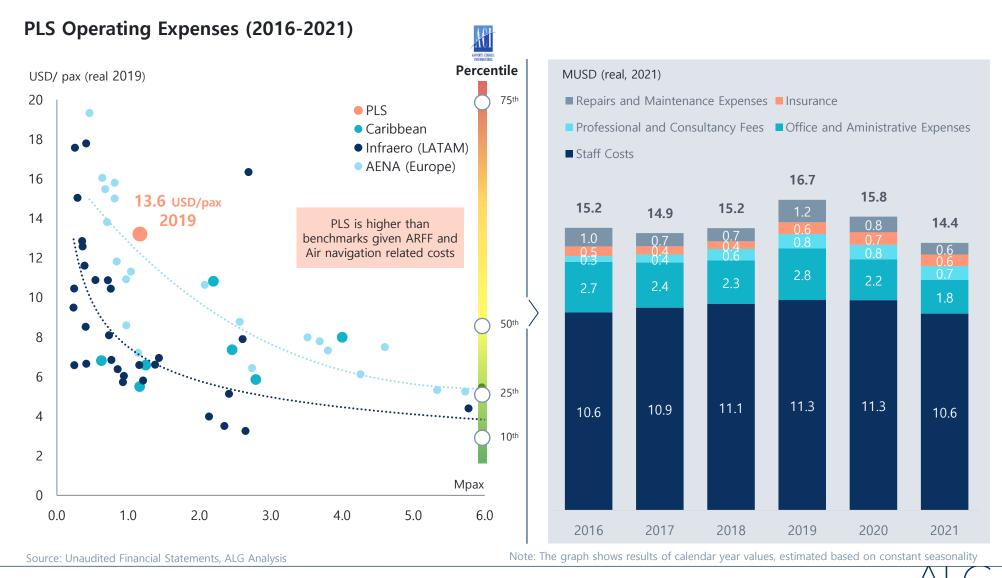
Non-Aeronautical: unit revenues are above benchmark, and they are forecasted to continue increasing steadily to 7.8 USD/pax (Private scenario)



### CHAPTER

4

Introduction Aeronautical revenues Non Aeronautical revenues Operating expenses Main results Operating expenses at PLS have been increasing gradually in recent years; OpEx per passenger is on the higher side of similar benchmarked airports



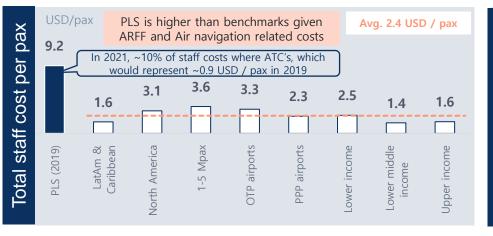
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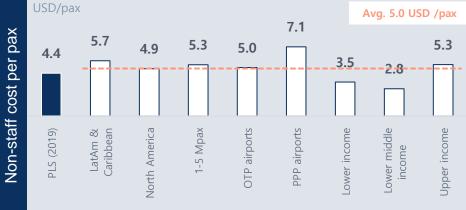
#### Business Plan DD - Operating Expenses

PLS has high OpEx compared to benchmarks; specially personnel since it does many of the non-core activities in-house (e.g. cleaning, security, ARFF, parking)

PLS OPEX 2019 compared to benchmarks



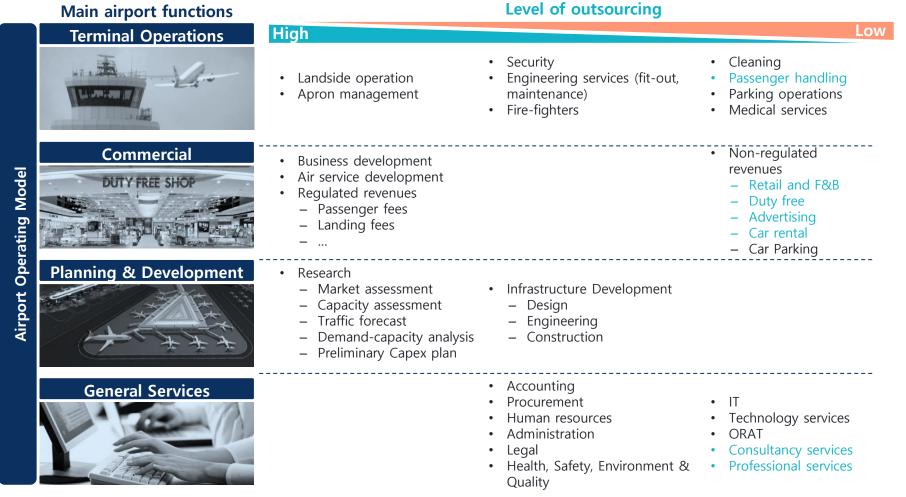




Source: ACI & other benchmarks;

# PLS level of externalization is low when compared to international best practices, given the limited resources available (isolated region)

## **PLS outsourced services**

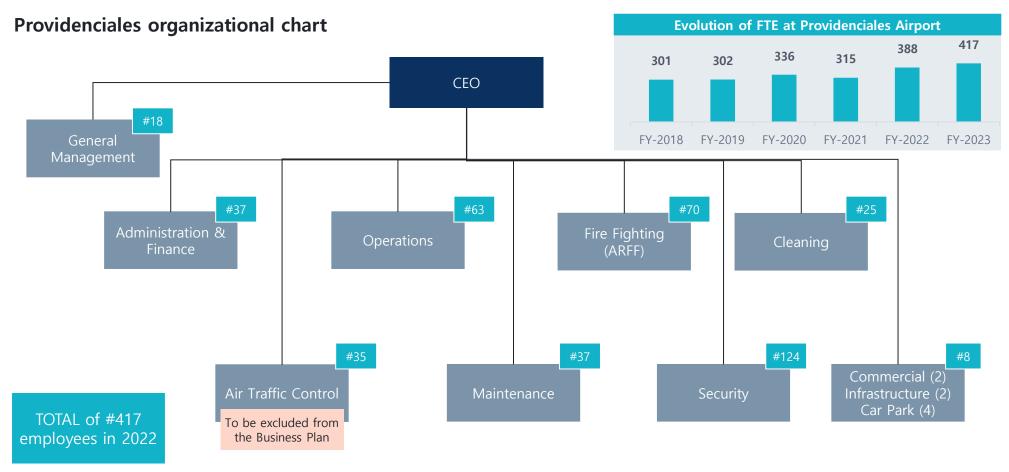


Source: ALG analysis, Site visits

In color, functions currently outsourced in PLS

Business Plan DD - Operating Expenses

# PLS has 417 employees in 2022; which includes personnel for typicallyoutsourced activities: Security (#124) and Cleaning (#25)



Note: The grouping of employees by categories has been done by ALG based on all the different job titles provided in the VDR

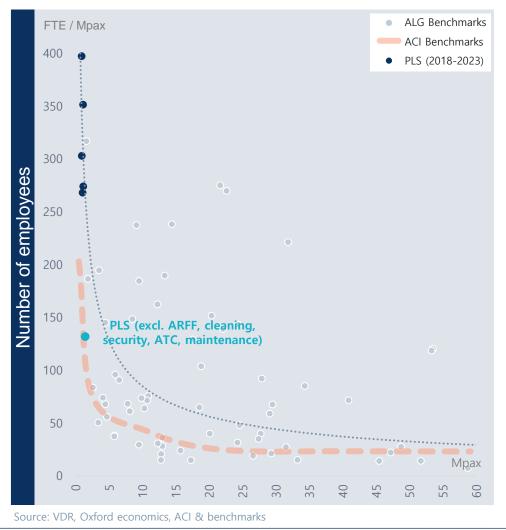
Source: VDR

There are 35 Air Traffic Control positions, which are excluded from the Airport's Business Plan from 2023 onwards (based on ICAO's recommendation to separate Airport operations and ANSP functions)

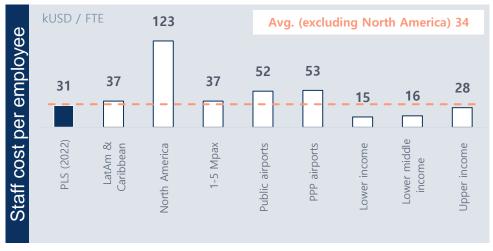


Staff costs: Number of employees in PLS is significantly above due to not having outsourced services; average cost per employee is within benchmarks

# Staff costs – Providenciales Airport



- PLS has 417 FTE in-house, which implies ~400 FTE/Mpax.
- PLS has more in-house staff than the benchmark trend, given that the airport is doing in-house activities that are typically outsourced services like security, cleaning, fire fighting or maintenance, which sum ~250 FTE.
- Also, Air navigation personnel (35 FTE) is usually not included in the organizational charts of benchmarks.
- Without the Air navigation and the typically-outsourced staff, PLS would have ~130 FTE/Mpax, more aligned to ACI benchmarks.
- PLS staff costs per employee is within the average of relevant benchmarks, when excluding North America, ~31,000 USD per employee. Staff costs include wages and salaries, contributions, bonuses and benefits.



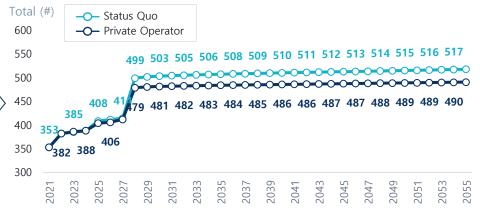
# PLS Airport currently employs 417 people; this number is expected to increase to 490 by 2053 in a Private scenario (518 for the Status Quo case)

## **Employees projection**

- There are 35 Air Traffic Control positions, which are excluded from the Airport's Business Plan from 2023 onwards (recommendation to separate airport operation and ANSP functions). - The number of employees is projected based on the detailed organizational structure and applying elasticities to traffic and terminal area growth. - The following elasticities are used (\*): Department E traffic E area (\*)Note: These General Management 10.0% 0.0% Elasticities are for the Private scenario and Administration & Finance 10.0% 0.0% approximate, and they differ for the ATC 10.0% 0.0% Status Quo scenario Operations 20.0% 10.0% Maintenance 10.0% 10.0% Fire Fighting 0.0% 0.0% Commercial 10.0% 20.0% Infrastructure 10.0% 40.0% Security 5.0% 20.0% Cleaning 10.0% 40.0% Car Park 20.0% 20.0%

- Changes of outsourcing strategy are not foreseen in the Business Plan.

#### Projection of employees at Providenciales airport



#### Projection of employees per category

	Current (FY-2023)	2053 (Private)	2053 (Status Quo)
General Management	18	19	19
Administration & Finance	37	39	42
ATC	35	-	-
Operations	63	82	88
Maintenance	37	46	46
Fire Fighting	70	70	70
Security	124	169	197
Cleaning	25	44	44
Others	8	21	13
TOTAL	417	490	518

Personnel: personnel costs per passenger are forecasted to continue above benchmark as the Business Plan does not consider outsourcing strategies

## **Personnel OpEx forecast**

- Personnel costs are projected based on the number of staff required and the average cost per employee.
  - Number of employees per category have been adjusted with an elasticity to traffic growth and an area growth (previous slide)
  - Real costs per employee are considered constant in real terms (salaries updated with inflation)
- Personnel costs in the Private Scenario are smaller when compared to the Status Quo case, in order to better represent a leaner operation which is typically associated with a private operation.
- Changes of outsourcing strategy are not foreseen in the Business Plan, so unit costs are still above benchmark even in the long term.



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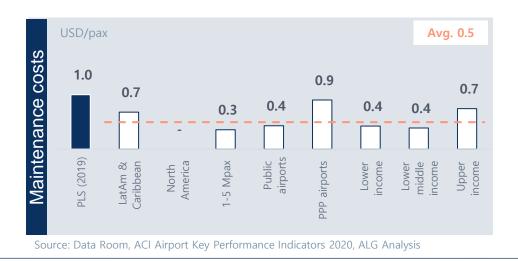
#### **Unit Personnel costs** USD/pax (real, 2021) <sup>8.7</sup> 8.2 7.4 <sup>8.1</sup> 7.8 7.6 7.5 7.4 7.3 7.2 7.1 7.0 6.9 6.8 6.7 6.6 9.2 8.8 8.1 7.4 7.7 7.5 7.3 7.1 7.0 6.9 6.8 6.7 6.6 6.5 6.5 6.4 6.3 2039 2029 2033 2043 2045 2049 2019 2023 2035 2041 2021 2025 2027 2031 2037 2047 2051 2053

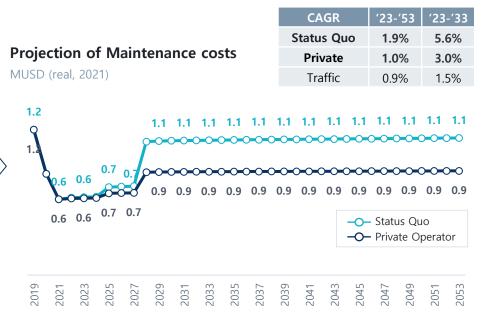
#### 42

Maintenance: current costs are twice those of the benchmark average; however, these are expected to decrease to benchmark levels by 2053

## Maintenance OpEx forecast

- Maintenance costs are twice those of the benchmark, which seems high considering that there is a part already counted as in-house personnel costs (maintenance personnel).
- Elasticities to both traffic and area growths have been applied to project the cost to 2053; two different scenarios considered:
  - Private Operator Scenario: projected with elasticities of 5% to traffic growth and 5% to area growth – cost reduction strategies
  - Status Quo Scenario: projected with elasticities of 10% to traffic growth and 40% to area growth – status quo
- It is expected that Maintenance costs per passenger moderate throughout the forecasted period, falling to (Status Quo scenario) the average of the benchmarked airports or low range in the Private Operator scenario.





#### **Unit Maintenance costs**



Utilities: current unit costs are very high and are not forecasted to decrease to benchmark; further data should be provided (consumption, power installed)

# **Utilities OpEx forecast**

- Utilities costs seem high compared to benchmarks (>1 USD/pax).
   Further data should be provided (electricity and water bills, historical consumption in kWh, power installed in kW).
- A conservative approach has been taken considering the current higher than average unit costs, considering two scenarios:
  - Private Operator Scenario: projected with elasticities of 10% to traffic growth and 40% to area growth – energy efficiency strategies
  - Status Quo Scenario: projected with elasticities of 10% to traffic growth and 60% to area growth – status quo
- It is expected that Utilities costs per passenger moderate throughout the forecasted period, however these will still be twice as much the benchmark average in the most optimistic case (Private scenario).



												CA	GR		23-	·′53	23 (	-'33
				_							5	Statu	s Qı	o	2.6	5%	7.	8%
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#### **Unit Utilities costs**

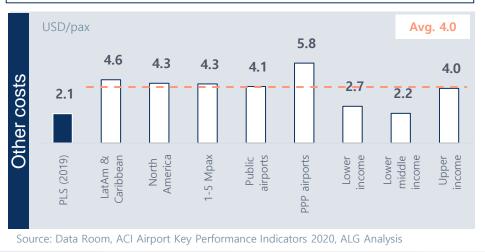


Other: these cost item includes consultancy & professional fees, insurance, office & administration costs and IT costs; will decrease throughout the period

# **Other OpEx forecast**

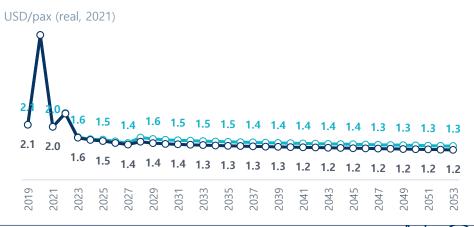
- This cost item includes:
  - Consultancy and professional fees
  - Insurance
  - Office and administration costs
  - IT costs
- Other costs for the Status Quo case have been projected with higher elasticities to traffic and area growth than for the Private scenario, to represent the cost reduction initiatives that a private entity would undertake. Elasticities for the Private scenario shown in table below:

Category	E traffic	E area	(*)Note: These
Consultancy & Professional	5.0%	5.0%	Elasticities are for the
Insurance	5.0%	5.0%	Private scenario and approximate, and
Office & Administration	20.0%	20.0%	they differ for the
IT	10.0%	20.0%	Status Quo scenario



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2.0	0	2.0	2.1	2.1	2.4	2.4	2.4	2.5					2.5		2.5	2.5	
2.0	0	2.0	2.1	2.1	2.4	2.4	2.4	2.5					2.5	2.5	<b>2.5</b> us Qu	<b>2.5</b>	2.5
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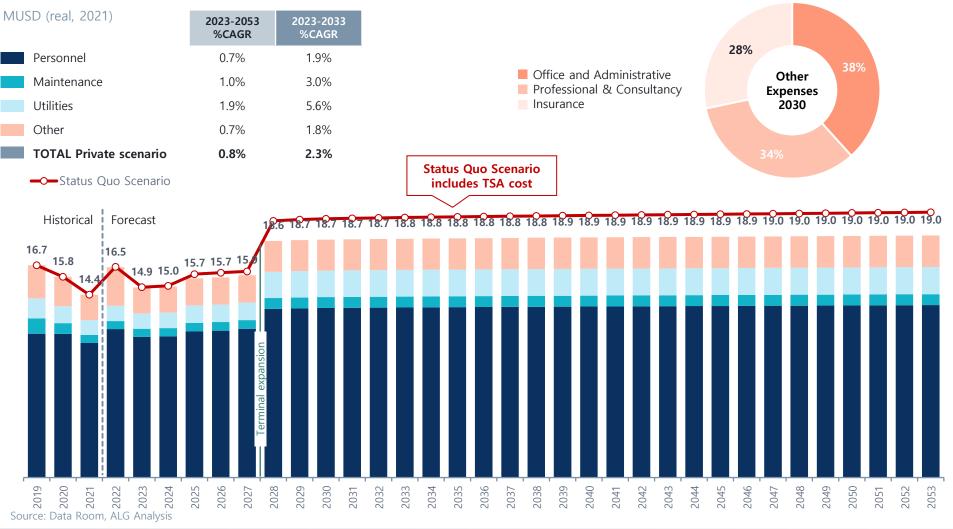
#### **Unit Other costs**



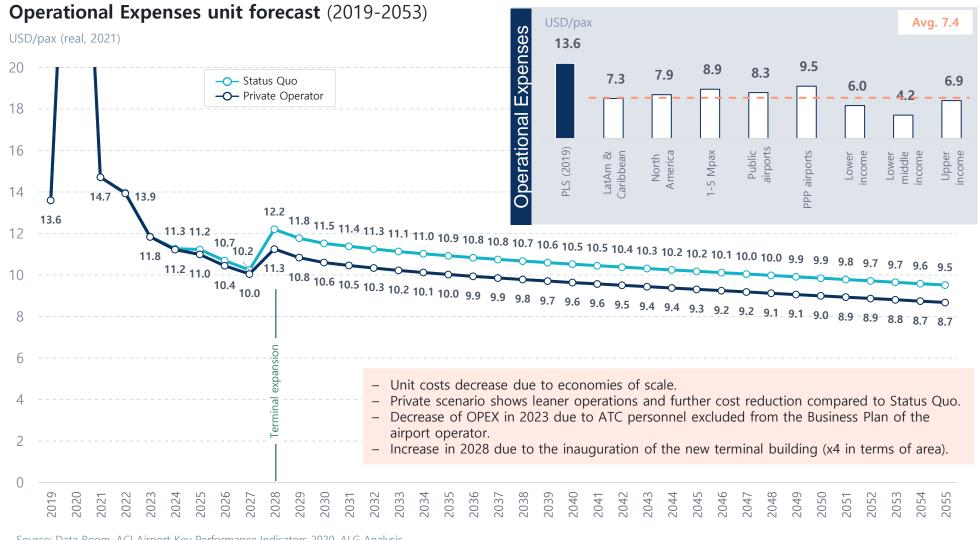
#### Business Plan DD - Operating Expenses

ALG projects Operational Expenses to grow at a CAGR of 0.8% between 2023 and 2053, reaching 19 MUSD; two thirds of the OpEx is Personnel costs

#### **Operating expenses forecast** (2019-2053)



Operational Expenses: unit costs are significantly above benchmark, but they are forecasted to decrease steadily to 8.7 USD/pax (Private Operator scenario)



Source: Data Room, ACI Airport Key Performance Indicators 2020, ALG Analysis

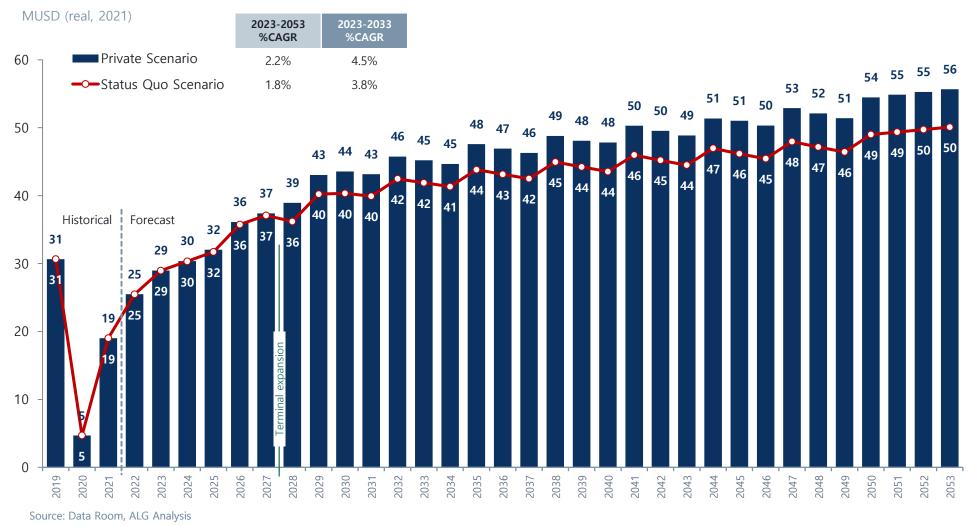
# CHAPTER

Introduction Aeronautical revenues Non Aeronautical revenues Operating expenses Main results

#### Business Plan DD – Results

ALG projects EBITDA to grow at a CAGR of 2.2% between 2023 and 2053, reaching ~56 MUSD in the Private scenario and ~50 MUSD for an Status Quo

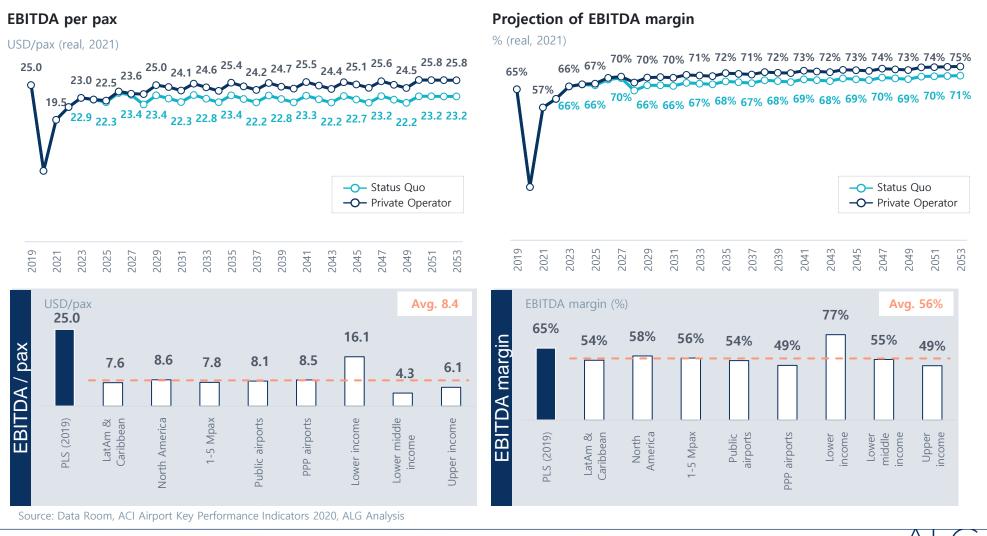
#### EBITDA forecast (2019-2053)





# EBITDA per pax is forecasted to be ~25 USD/pax and EBITDA margin will be between 70-75%, both being significantly above international benchmarks

## **EBITDA ratios forecast**



# Summary of main results

- The Business Plan estimates PLS can reach an EBITDA of ~56 MUSD in the long term, implying an operating margin of 75%.
  - <u>Aeronautical revenues</u>: The current charges structure is considered, and some proposals have been included:
    - An update mechanism for fees and charges is introduced: every 3 years charges to be updated with cumulative CPI.
    - New charge for domestic passengers (5 USD/departing pax), excluding TCI nationals.
    - New charge to recover the costs of operation of the 4 boarding bridges planned in the new terminal.
    - Aeronautical fees & charges are regulated by the Government so in order to implement the changes proposed or any other modification a change in current Ordinances may be required. Economic regulation needs to be clear.
    - Unit revenues estimated to reach ~27 USD/pax in the long term (from 33 USD/pax in 2019), driven by a change in aircraft mix (smaller aircrafts)
  - <u>Non-Aeronautical revenues</u>: based on the site visit, the airport does focus on commercial activities. With the opening of the new terminal building, a potential for commercial development arises. The infrastructure planned reserves a space for commercial tenants (Duty Free, Retail, F&B, etc.) and the potential of each revenue stream is estimated based on historical values in PLS and benchmarks.
    - Unit revenues estimated to reach ~8 USD/pax in the long term (from 5.8 USD/pax in 2019).
    - Non aeronautical revenues will represent ~23% of the airport total revenues in the long term.
  - <u>Operating expenses</u>: initial values seem higher than benchmarks, specially for personnel costs (>66% of OPEX), given that the airport has most of the personnel in-house and does not outsource non-core activities (e.g., cleaning, security, ARFF, etc.).
    - The Business Plan does not consider any changes in the outsourcing strategy and uses elasticity to traffic and terminal area growth.
    - ATC personnel (and related revenue streams) have been excluded from 2023 given the recommendation to separate functions.
    - Projected values suggest the OPEX/pax could decrease to ~9 USD/pax in the long term (from 13.6 USD/pax In 2019).
- In the case TCIAA continues operating the airport, could reach EBITDA of ~50 MUSD in the long term, implying a margin of 70%.
  - This case assumes that commercial development would not be as much as in the case of a private operator was involved.
  - Also, assumes that cost saving initiatives would not be as much as in the case of a private operation enters in the airport.
  - No changes in traffic (and consequently aeronautical revenues) are foreseen.
- The proposal is based on industry best practices. The objective is to offer an adequate level of **Return On Equity** (ROE) for both the airport operator and the Government, taking into account the investments and costs. Sensitivity with the Financial will help to fine tune the proposal.